



MOOREPilates Ltd Terms and Conditions

1. INTERPRETATION AND VARIATION

1.1 In the Terms and Conditions the following definitions apply:

"Company" means MOOREPilates Ltd.

"Member" means any person that has completed and submitted any registration form at MOOREPilates Ltd and which registration has been accepted by the Company.

"Studio" means MOOREPilates Ltd, The Barn, Stoke Farm Cottage, Stoke Road, Stoke Poges SL2 4LN.

"Terms and Conditions" means these terms and conditions.

1.2 References in the Terms and Conditions to the singular will include the plural and vice versa and references to the masculine gender will include references to the feminine gender.

1.3 The Terms and Conditions are incorporated into the Registration Form.

The Company reserves the right to vary and revoke the Terms and Conditions from time to time which variation it may consider necessary or desirable for the regulation of the affairs of the Studio and the conduct of Members. Any such changes will be notified to Members and, until revoked, are and will be binding on Members. The Terms and Conditions will be governed by the laws of England and subject to the exclusive jurisdiction of the English courts.

2. MEMBERSHIP

2.1 Subject to condition 2.2, when a person has completed the Registration Form or registered for a class they will become a Member of the Studio.

2.2 Acceptance of a person as a Member is in the absolute discretion of the Company.

2.3 The Company reserves the right to expel from the Studio, suspend for a specific period or refuse to renew the membership of any Member whose conduct is or may, in the Company's reasonable opinion, be injurious to the character of the Studio or which amounts to a breach of the Terms and Conditions or where such expulsion is otherwise in the interests of the other Members of the Studio. Any Member so expelled will forthwith cease to be a Member of the Studio and will not be entitled to any refund for any period during which his membership is suspended.

2.4 If a Member brings a guest to the Studio for a session that guest must before the commencement of the relevant session become a Member in accordance with and subject to the Terms and Conditions.

3. STUDIO OPENING TIMES

3.1 Details of session times at the Studio may vary from time to time. Session times will be published by the Studio and will be available either at the Studio or at www.moorepilates.co.uk.

4. PAYMENT TERMS

4.1 Details of session prices and gift certificate prices are available either at www.moorepilates.co.uk or directly from the Studio and will be such prices, as determined by the Company from time to time.

4.2 A Member may not attend any session at the Studio without first booking and or paying for the relevant session.

4.3 Payments for sessions, passes, workshops, programmes, products, retail and gift certificates in any amount are non-refundable and non-exchangeable unless otherwise stated in the Terms and Conditions. If a package is bought and only part used there will be no refund available for the remaining sessions.

5. BOOKINGS AND CANCELLATIONS

5.1 A Member may only book or reschedule sessions for themselves via text or email to MOOREPilates directly.

5.2 Members will be charged for a session where cancellation or the rescheduling of a session is not made online/ email/text or notice of the same is not delivered by hand to the Studio and received in person by a Studio worker at least 24 hours prior to the booked time.

5.3 Members that book online must sign in at reception at least 5 minutes prior to the class start time. Failure to do this may result in the member not being admitted into the class

5.4 Sessions for pay as you go customers are booked on a first-come first-served basis after the clients on full membership are admitted to a class. Therefore please contact MOOREPilates 12 hours before the class starts via email or text to secure your place.

5.5 Clients on a full time membership package are able to bank and re claim a missed session if 24hrs notice is given to MOOREPilates via text or email. The bank class must be claimed within a month of the missed session otherwise the bank class will expire and no longer be valid. Payments for sessions, passes, workshops, programmes, products, retail and gift certificates cannot be exchanged.

5.6 Clients on a full time membership must give the studio written notice of one month to leave the studio via email.

6. FITNESS AND HEALTH

6.1 Members are advised not to undertake strenuous physical activities without first seeking medical advice if they have concerns over their physical condition. The Studio reserves the right to refuse access to any Member if, in its absolute discretion, it considers that the health of the individual concerned may be endangered by the use of such facilities.

6.2 Members with low/high blood pressure and/or cardiac irregularities should not attend class, until they have written permission from their Doctor. If there is any doubt, the Member should consult their doctor. Members must notify the Studio of any circumstances affecting their health which may be exacerbated through continued use of the Studio.

6.3 Members are required to follow the instructions of the instructor at all times.

7. LIMITATION OF LIABILITY

7.1 The Company cannot be held responsible for any particular session, instructor and/or item of equipment not being available for whatever reason. The Company reserves the right to make alterations to the sessions, instructors and/or equipment, as well as to those ancillary facilities (e.g. showers), provided to Members, without notice and in its absolute discretion and the Company will not be liable for any loss occasioned by such alterations except insofar as such loss is by law incapable of exclusion.

7.2 It is the Member's responsibility to ensure that he is capable of undergoing a routine of exercises provided by any programme which he follows or class which he attends. Members accept the risk of injury from performing exercises and are advised to consult their doctor prior to beginning any session.

7.3 The Company accepts no liability for loss or damage to property of Members or for injury to Members on the Studio premises or outside the Studio except insofar as such loss, damage or injury is by law incapable of exclusion.

8. USE OF FACILITIES

8.1 A Member is entitled to use the Studio's facilities provided always that the Studio may at any time without notice withdraw all or part of its facilities for any period or periods and with notice, where practicable, in connection with any cleaning, repair, alteration or maintenance work or for reasons beyond the control of the Studio or the Company.

8.2 Children under the age of 16 may only use the Studio and attend classes if accompanied by an adult.

8.3 Children over the age of seven may not enter changing rooms or other areas reserved for the opposite sex, regardless of whether they are accompanied by an adult.

9. PERSONAL BELONGINGS

9.1 Personal belongings are brought onto the Studio premises at the Member's own risk and the Company does not accept liability for any loss or damage whatsoever to such items.

10. DRESS

10.1 Members are requested to wear a form of dress appropriate to the class, we recommend that Members wear stretch pants or shorts and a T-shirt or sports top.

10.2 Members should attend sessions barefoot. Footwear should be removed in the reception area before entry to the changing rooms or the studio.

11. SAFETY & HYGIENE

11.1 In the interests of safety and hygiene, no crockery, glass or food are permitted in the changing rooms or studio. Only water is permitted in the Studio. Other than with the exception of guide dogs no pets are permitted in the Studio buildings or grounds.

11.2 Notwithstanding paragraph 11.1 above, members must not walk around the Studio barefoot if they have verrucas or similar foot complaints.

11.3 Members must use the main entrance to the Studio when entering or leaving the Studio. Fire exits, which are clearly marked, are there in the interests of safety and Members must not interfere with these exits for any reason. In the event of a fire, Members are asked to make their way to the nearest available exit.

11.4 Smoking is forbidden in the Studio.

12. GENERAL

12.1 Members are required to give notice to the Company of any change of home address or email address or contact phone number. Failing such notice, all communications will be assumed to have been received by the Member within five days of email sent or mailing to the last address (of either type) notified to the Company.

12.2 The Company reserves the right to refuse admission to the Studio.

12.3 The Company may assign the benefit of the Registration Process and a Member's membership to a third party at any time without notice to the Member.

12.4 A person who is not a party to the Registration Process has no rights under the Contracts (Rights of Third Parties) Act 1999 to rely upon or enforce any term of the Registration Process.

12.5 The Company may, if a Member so wishes, communicate with the Member by electronic mail ("email"). By providing an email address to the Company the Member consents to receiving email communications from the Company, including notices pursuant to the Terms and Conditions. The Member also accepts the risk that email may not be a secure and confidential means of communication. The Company will not be liable for any loss or damage suffered as a result of communicating with a Member by email.

12.6 Members must at all times observe the Studio guidelines which may be notified to them from time to time and are requested to comply with any reasonable directions which the management of the Studio may issue to ensure the smooth operation of the Studio for the convenience of all Members.

12.7 Any marketing, educational or other materials of this nature whatsoever produced by the Company in connection with the Studio and which are made available to Members at the Studio will at all times remain the property of the Company and will be subject to the Company's copyright.

I confirm that I have read, understood and agree to the above terms and conditions

Signed,

Client _____ Date _____

Director _____ Date _____